

Skills Programme Curriculum Document

Curriculum Code		Curriculum Title	
900149-000-00-00		Hair Colouring Attendant	
	Name	Logo	
Quality Partner	Services SETA		

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SECTION 1: CURRICULUM SUMMARY

1. Occupational Information

Associated Occupation

514101 Hairdresser

2. Skills Addressed by this Curriculum

SP-230303 Hair Colouring Attendant

3. Alternative Titles used by Industry

None

4. Curriculum Information

The total credit value for this Skills Programme: 51

This Skills Programme is at NQF Level 4

5. Curriculum Structure

This qualification is made up of the following compulsory Knowledge and Application Modules:

Knowledge Modules:

- 900147-000-00-KM-01, Professional conduct and ethics, NQF Level 2, Credits 9
- 900147-000-00-KM-02, Principles of working with hair and skin, NQF Level 3, Credits 2
- 900149-000-00-KM-01, Colouring hair services, NQF Level 4, Credits 15

Total number of credits for Knowledge Modules: 26

Application Modules:

- 514101-000-01-PM-04, Colour hair, NQF Level 4, Credits 25

Total number of credits for Application Modules: 25

6. Entry Requirements

NQF Level 1 with Qualification

7. Assessment Quality Partner Information

Name of body: Services Sector Education Training Authority (SSETA)

Address of body: 15 Sherborne Road, Parktown, Gauteng, 2193

8. Learning Pathway

Horizontal Learning Pathway:

Skills Programme Workplace Essential Skills, NQF Level 4

National Occupational Certificate: Hairdresser, NQF Level 4

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Occupational Certificate: Fitness Instructor, NQF Level 4

Vertical Learning Pathway:

Occupational Certificate: Small Business Consultant, NQF Level 5

SECTION 2: OCCUPATIONAL PROFILE

1. Occupational Purpose

Perform chemical colouring hair services in a professional and safe manner.

2. Occupational Tasks

- Provide hair colouring services (NQF Level 4)

3. Occupational Task Details

Provide hair colouring services (NQF Level 4)

Unique Product or Service:

- Chemically treated hair

Occupational Responsibilities:

- Colour hair

SECTION 3: CURRICULUM COMPONENT SPECIFICATIONS

SECTION 3A: KNOWLEDGE MODULE SPECIFICATIONS

List of Knowledge Modules for which Specifications are included

- 900147-000-00-KM-01, Professional conduct and ethics, NQF Level 2, Credits 9
- 900147-000-00-KM-02, Principles of working with hair and skin, NQF Level 3, Credits 2
- 900149-000-00-KM-01, Colouring hair services, NQF Level 4, Credits 15

1. 900147-000-00-KM-01, Professional conduct and ethics, NQF Level 2, Credits 9

1.1 Purpose of the Knowledge Module

The main focus of the learning in this knowledge module is to build an understanding of the basics of providing a service in the hairdressing environments including various aspects related to understanding the hairdressing industry, health and safety and business etiquette.

The learning contract time, which is the time that reflects the required duration of enrolment for this module, is at least 11,25 days.

The learning will enable learners to demonstrate an understanding of:

- KM-01-KT01: Introduction to the hairdressing industry (10%)
- KM-01-KT02: Hazards, risks safety, health and environmental protection in the workplace (15%)
- KM-01-KT03: Basic principles of firefighting (15%)
- KM-01-KT04: Basic concepts, theories and principles of first aid and emergencies (15%)
- KM-01-KT05: Business etiquette (15%)
- KM-01-KT06: Customer service and communication (20%)
- KM-01-KT07: Principles of numeracy (10%)

1.2 Guidelines for Topics

1.2.1 KM-01-KT01: Introduction to the hairdressing industry (10%)

Topic elements to be covered include:

- KT0101 Career opportunities for a qualified hairdresser
- KT0102 Legislation related to apprentices and the role of the National Artisan Moderation Body and trade tests
- KT0103 Industry trends, including hairdressing competitions, developments in technology and other trends

Internal Assessment Criteria and Weight

- IAC0101 The industry career opportunities for qualified hairdressers in different business sectors are identified
- IAC0102 The regulatory environment of trade testing is described, and the roles of different parties are explained
- IAC0103 Trends and developments in the industry are defined and the relevance motivated

(Weight 10%)

1.2.2 KM-01-KT02: Hazards, risks safety, health and environmental protection in the workplace (15%)

Topic elements to be covered include:

- KT0201 Safety and health risks in a salon

- KT0202 Types of safety signs
- KT0203 Theories and principles of safe handling and storage of hazardous substances
- KT0204 Concepts of cleaning, sanitation and disinfection
- KT0205 Principles of waste storage and disposal

Internal Assessment Criteria and Weight

- IAC0201 The principles of safe use of electricity (including dangers of water and electrical appliances; damaged power cords or frayed cables; ensuring appliances are properly wired and earthed and the connection of a 3 pin plug) are identified
- IAC0202 Legislative compliance requirements in terms of health and safety are outlined
- IAC0203 Safety signs and what they represent (including warning signs, hazchem signs, mandatory instruction signs, prohibitory signs, fire signs and general information safety signs are identified
- IAC0203 The use of safety signs related to hairdressing chemicals are identified
- IAC0204 The important aspects of safe handling and storage of hazardous substances including cleaning materials, and chemicals are identified
- IAC0205 Sanitation and sterilization requirements of a hair salon is explained
- IAC0206 Safety and sanitary precautions to be taken at a hair salon is explained
- IAC0207 The use and disposal of disinfectants in a salon is explained
- IAC0208 The requirements for the discarding of waste and emptying containers are identified
- IAC0209 The principles of waste storage and disposal are identified

(Weight 15%)

1.2.3 KM-01-KT03: Basic principles of firefighting (15%)

Topic elements to be covered include:

- KT0301 Causes of fire and explosions
- KT0302 Elements of the Fire Triangle
- KT0303 Types of fires and related fire fighting equipment

Internal Assessment Criteria and Weight

- IAC0301 The main causes of fire and explosions in the workplace including electrical faults, cigarette smoking and gas leaks, and gas build-up are identified
- IAC0302 The elements of the Fire Triangle and how they can be used to extinguish a fire including fuel (remove the source of the fuel); oxygen (remove supply of oxygen or smother) and ignition source (remove the source of the spark / switch off the electrical power) are explained
- IAC0303 The different types of fires and related fire fighting equipment for each type, including Class A (ordinary combustibles such as wood, paper, textiles, plastic) using fire

hose/water extinguisher and sand bucket; Class B (flammable liquids and gasses such as petrol, diesel, oils, solvents, propane, butane, LPG, acetylene and chemicals) using fire blanket, foam extinguisher, carbon dioxide extinguisher, dry chemical powder (DCP) extinguisher; and Class C (electrical) using carbon dioxide extinguisher and dry chemical powder (DCP) extinguisher, are identified

(Weight 15%)

1.2.4 KM-01-KT04: Basic concepts, theories and principles of first aid and emergencies (15%)

Topic elements to be covered include:

- KT0401 Legal requirements for a first aid box
- KT0402 Concept of basic first aid
- KT0403 Principles of emergency procedures

Internal Assessment Criteria and Weight

- IAC0401 The legal requirements for a first aid box
- IAC0402 Basic first aid requirements for cuts and abrasions, burns and scalds (thermal, electrical, chemical), muscle strains and sprains, bone injuries, electric shock, chemical ingestion, and choking (Heimlich, finger-sweep, and piece of bread for fish bone) are identified
- IAC0403 The implications of HIV/Aids pertaining to first aid procedures are explained
- IAC0404 The importance of emergency procedures and the relevant reporting forms and formats are explained

(Weight 15%)

1.2.5 KM-01-KT05: Business etiquette (15%)

Topic elements to be covered include:

- KT0501 Concept and importance of etiquette
- KT0502 Positive attitude and professionalism
- KT0503 Professional image
- KT0504 Dress code
- KT0505 Email etiquette
- KT0506 Telephone etiquette
- KT0507 Ways of closing an interaction

Internal Assessment Criteria and Weight

- IAC0501 The concept of etiquette is explained
- IAC0502 The importance of etiquette and reasons to honour one's working environment is explained

- IAC0503 The importance of a positive attitude is explained and examples thereof provided
- IAC0504 It is explained how to network for success
- IAC0505 It is explained how to carry yourself professionally
- IAC0506 It is explained how to act professionally
- IAC0507 It is explained how to meet and greet and portraying a positive body language and image
- IAC0508 It is explained how to act when meeting people for the first time
- IAC0509 The importance of personal hygiene is explained
- IAC0510 The importance of dress code, and language is explained,
- IAC0511 The importance of posture, poise and attitude is explained
- IAC0512 Ways in which we can improve our self-esteem is explained
- IAC0513 The concept of dressing for success is explained
- IAC0514 The meaning of colours is identified
- IAC0515 It is explained how to decide what to wear
- IAC0516 The concept of personal grooming for a professional world is explained
- IAC0517 The importance of first impression and why it lasts is explained
- IAC0518 The principles of email etiquette are identified
- IAC0519 The principles of telephone etiquette are identified
- IAC0520 Different ways of closing an interaction with a client, colleagues are identified

(Weight 15%)

1.2.6 KM-01-KT06: Customer service and communication (20%)

Topic elements to be covered include:

- KT0601 Communication, barriers to communication and active listening
- KT0602 Use of verbal communication
- KT0603 Communication protocols
- KT0604 Non-verbal communication
- KT0605 Internal and external customers
- KT0606 Dealing with difficult customers
- KT0607 Principles and psychology of selling

Internal Assessment Criteria and Weight

- IAC0601 Communication and the communication process is explained
- IAC0602 The barrier to communication is identified and explained
- IAC0603 It is explained how communication skills can improve the customer experience
- IAC0604 The concept of active listening is explained ways of becoming a better listener are identified

- IAC0605 Discuss the use of verbal communication in relation to colleagues, stakeholders and external customer are explained
- IAC0606 Communication protocols in a salon are explained
- IAC0607 Communication boundaries are identified
- IAC0608 The importance of cultural awareness in verbal communication is explained
- IAC0609 Topics that may not be discussed in a Salon are identified and explained
- IAC0610 The importance of body language, tone of voice and eye contact in relation to various cultures are explained
- IAC0611 The difference between internal and external customers are explained
- IAC0612 The impact of attitude on customer service is explained
- IAC0613 The importance of "getting to the heart of the problem" when dealing with difficult customers are explained
- IAC0614 Ways of being assertive with difficult customers are identified
- IAC0615 Ways in which to reduce conflict are identified
- IAC0616 Factors that motivate a client to book a service or buy a product are identified
- IAC0617 Buying signals and tips are identified

(Weight 20%)

1.2.7 KM-01-KT07: Principles of numeracy (10%)

Topic elements to be covered include:

- KT0701 Reading a payslip
- KT0702 Basic calculations
- KT0703 Ratios, percentages, and VAT

Internal Assessment Criteria and Weight

- IAC0701 Information appearing on a payslip is explained
- IAC0702 Method of basic addition, subtraction, multiplication, and division using a calculator is explained
- IAC0703 It is explained how to use fractions (halves, thirds, quarters, eighths) using a calculator for hairdressing services.
- IAC0704 It is explained how to work out percentages using a calculator
- IAC0705 It is explained how to round off (decimal points)
- IAC0706 It is explained how to work out cost price vs selling price
- IAC0707 It is explained how to determine the cost of a service.
- IAC0708 The purpose and how to determine ratios are explained
- IAC0709 The purpose and how to determine percentages are explained
- IAC0710 It is explained how to add and subtract VAT

(Weight 10%)

1.3 Provider Accreditation Requirements for the Knowledge Module

Physical Requirements:

- Physical training facilities (or if using a hybrid or e-learning model – software or internet platform) conducive to hosting the number of learners comfortably and safely for the duration of this module
- Facilities that meet the minimum requirements for the comfort of learners (ablutions, hand washing facilities, sheltered from the elements etc.) if relevant
- All learning materials, workbooks, assessment guides to cover the related topics
- Tools and standards for internal assessment
- Record keeping systems to capture learner data and issue a statement of results

Human Resource Requirements:

- Facilitators with a NQF Level 3 Qualification and/or three years' facilitation experience (relevant to the specific Topic he/she is responsible for), and the capacity to facilitate occupational learning
- Access to assessors with three years' relevant assessment experience and have the capacity to assess learners
- Access to moderators with three years' relevant assessment experience and have the capacity to moderate the assessment of learners
- A Facilitator to learner ratio of not more than 1:20

Legal Requirements:

- CIPC registered entity
- SARS Tax compliance pin
- Compliant and current health and safety audit report
- Relevant labour legislation visible in facility or on platform (as required by current legislation)
- POPI policy

1.4 Critical Topics to be Assessed Externally for the Knowledge Module

- None specified

1.5 Exemptions

None recognised

2. 900147-000-00-KM-02, Principles of working with hair and skin, NQF Level 3, Credits 2

2.1 Purpose of the Knowledge Module

The main focus of the learning in this knowledge module is to build an understanding of the basic concepts related to the structure and function of hair and skin. Knowledge of common hair and scalp disorders are included for recognition purposes only.

The learning contract time, which is the time that reflects the required duration of enrolment for this module, is at least 2.5 days.

The learning will enable learners to demonstrate an understanding of:

- KM-02-KT01: The structure and function of the skin in relation to the scalp (40%)
- KM-02-KT02: Signs of common hair and scalp of disorders (40%)
- KM-02-KT03: Client consultation, including hair and scalp analysis (20%)

2.2 Guidelines for Topics

2.2.1. KM-02-KT01: The structure and function of the skin in relation to the scalp (40%)

Topic elements to be covered include:

- KT0101 The layers of the skin
- KT0102 The function of the skin
- KT0103 The hair follicles

Internal Assessment Criteria and Weight

- IAC0101 Physical characteristics and function of the skin in relation to hair are explained
(Weight 40%)

2.2.2. KM-02-KT02: Signs of common hair and scalp of disorders (40%)

Topic elements to be covered include:

- KT0201 Characteristics of disorders caused by bacteria and appropriate response
- KT0202 Characteristics of disorders caused by viruses and appropriate response
- KT0203 Characteristics of disorders caused by fungi and appropriate response
- KT0204 Characteristics of disorders caused by parasites and appropriate response

Internal Assessment Criteria and Weight

- IAC0201 Characteristics of disorders affecting the hair and scalp are listed
- IAC0202 Features distinguishing bacterial, viral, fungal and parasitical disorders from each other are identified

(Weight 40%)

2.2.3. KM-02-KT03: Client consultation, including hair and scalp analysis (20%)

Topic elements to be covered include:

- KT0301 Techniques of client consultation, including recommendation to client
- KT0302 Visual and physical testing of hair and scalp and relevant skin areas
- KT0303 Completion of client record card, including recording of test outcomes

Internal Assessment Criteria and Weight

- IAC0301 Techniques of hair and scalp testing and analysis are outlined
- IAC0302 Client record keeping is explained
- IAC0303 Techniques of client consultation are discussed, including recommendations to client

(Weight 20%)

2.3 Provider Accreditation Requirements for the Knowledge Module

Physical Requirements:

- Physical training facilities (or if using a hybrid or e-learning model – software or internet platform) conducive to hosting the number of learners comfortably and safely for the duration of this module
- Facilities that meet the minimum requirements for the comfort of learners (ablutions, hand washing facilities, sheltered from the elements etc.) if relevant
- All learning materials, workbooks, assessment guides to cover the related topics
- Tools and standards for internal assessment
- Record keeping systems to capture learner data and issue a statement of results

Human Resource Requirements:

- Facilitators with a NQF Level 5 Qualification and/or three years' hairdressing industry experience after successful completion of a trade test (relevant to the specific Topic he/she is responsible for), who has the capacity to facilitate occupational learning
- Access to assessors with three years' hairdressing industry experience after successful completion of a relevant trade test, who have the capacity to assess learners
- Access to moderators with three years' hairdressing industry experience after successful completion of a relevant trade test, who have the capacity to moderate the assessment of learners
- A Facilitator to learner ratio of not more than 1:20

Legal Requirements:

- CIPC registered entity
- SARS Tax compliance pin
- Compliant and current health and safety audit report
- Relevant labour legislation visible in facility or on platform (as required by current legislation)
- POPI policy

2.4 Critical Topics to be Assessed Externally for the Knowledge Module

- None specified

2.5 Exemptions

- None recognised

3. 900149-000-00-KM-01, Colouring hair services, NQF Level 4, Credits 15

3.1. Purpose of the Knowledge Module

The main focus of the learning in this knowledge module is to build an understanding of techniques used for colouring hair services and address key concepts within each technique that include: consulting, preparing and protecting the client tools and equipment care of tools, equipment sanitation, sterilization of tools steps, methods and techniques products and instructions common mistakes and solutions finishing off of the service

The learning contract time, which is the time that reflects the required duration of enrolment for this module, is at least 37,5 days.

The learning will enable learners to demonstrate an understanding of:

- KM-03-KT01: Hair colouring (100%)

3.2. Guidelines for Topics

3.2.1. KM-03-KT01: Hair colouring (100%)

Topic elements to be covered include:

- KT0101 Tinting (semi, permanent, demi, temporary)
- KT0102 Highlights (bleach, high lifter)
- KT0103 Colour corrections
- KT0104 Creative colouring

Internal Assessment Criteria and Weight

- IAC0101 The principles of the colour wheel are discussed and illustrated
- IAC0102 Types of processes are explained indicating which products would be appropriate for each process
- IAC0103 Key concepts relating to the mixing of colour products are outlined and discussed, including a range of activators and safety issues
- IAC0104 Techniques of application and removal are understood and discussed, including comparison between virgin hair and re-growth
- IAC0105 Selection, components, use, handling and maintenance of tools and equipment are discussed
- IAC0106 Common mistakes and solutions are addressed

(Weight 100%)

3.3. Provider Accreditation Requirements for the Knowledge Module

Physical Requirements:

- Physical training facilities (or if using a hybrid or e-learning model – software or internet platform) conducive to hosting the number of learners comfortably and safely for the duration of this module

- Facilities that meet the minimum requirements for the comfort of learners (ablutions, hand washing facilities, sheltered from the elements etc.) if relevant
- All learning materials, workbooks, assessment guides to cover the related topics
- Tools and standards for internal assessment
- Record keeping systems to capture learner data and issue a statement of results

Human Resource Requirements:

- Facilitators with a NQF Level 5 Qualification and/or three years' hairdressing industry experience after successful completion of a trade test (relevant to the specific Topic he/she is responsible for), who has the capacity to facilitate occupational learning
- Access to assessors with three years' hairdressing industry experience after successful completion of a relevant trade test, who have the capacity to assess learners
- Access to moderators with three years' hairdressing industry experience after successful completion of a relevant trade test, who have the capacity to moderate the assessment of learners
- A Facilitator to learner ratio of not more than 1:20

Legal Requirements:

- CIPC registered entity
- SARS Tax compliance pin
- Compliant and current health and safety audit report
- Relevant labour legislation visible in facility or on platform (as required by current legislation)
- POPI policy

3.4. Critical Topics to be Assessed Externally for the Knowledge Module

- None specified

3.5. Exemptions

- None recognised

SECTION 3B: APPLICATION MODULE SPECIFICATIONS

List of Application Module Specifications

- 514101-000-01-PM-04, Colour hair, NQF Level 4, Credits 25

1. 514101-000-01-PM-04, Colour hair, NQF Level 4, Credits 25

1.1. Purpose of the Practical Skill Module

The focus of the learning in this module is on providing the learner an opportunity to colour and lighten different types of hair.

The learning contract time, which is the time that reflects the required duration of enrolment for this module, is at least 31,25 days.

The learner will be required to:

- PM-01-PS01: Apply temporary colour to hair
- PM-01-PS02: Apply semi/demi permanent colour to hair
- PM-01-PS03: Apply permanent colour to hair
- PM-01-PS04: Perform hair lightening service to hair
- PM-01-PS05: Apply colour corrections to hair

1.2. Guidelines for Practical Skills

1.2.1. PM-01-PS01: Apply temporary colour to hair

Scope of Practical Skill

Given a workstation, colour chart, hair colouring chemicals; hydrogen-peroxides and developers, manufacturer's specifications, chemical application tools, mixing bowls, cotton wool, towels, sanitation and cleaning materials, and recording sheets and the learner must be able to:

- PA0101 Prepare the workstation with proper sterilisation and tool layout
- PA0102 Receive, consult and record findings on record sheet
- PA0103 Complete colour analysis, illustrating the colour design, mixing ratio where applicable and application method on the recording sheet
- PA0104 Prepare the client for colouring of hair (including gowning of the client)
- PA0105 Apply temporary colour to hair (using a variety of techniques)
- PA0106 Review result and remediate where required
- PA0107 Finalise the colour service
- PA0108 Perform sanitation, cleaning and housekeeping on the workstation and basin

Applied Knowledge

- AK0101 Principles of colour, specifically colour wheel, international colour chart and underlying pigment, hydrogen-peroxides and developers
- AK0102 Analysis techniques and processes

- AK0103 Product knowledge
- AK0104 After care

Internal Assessment Criteria

- IAC0101 Professional conduct is demonstrated when dealing with clients
- IAC0102 Client care and protection are performed to an acceptable standard
- IAC0103 Health, safety and environmental protection standards are upheld throughout the service
- IAC0104 Analysis of situation
- IAC0105 Application of product and appropriate techniques
- IAC0106 Final result meets expectation
- IAC0107 Tools are handled and utilised correctly
- IAC0108 Service is performed in a viable time

1.2.2. PM-01-PS02: Apply semi/demi permanent colour to hair

Scope of Practical Skill

Given a workstation, colour chart, hair colouring chemicals; hydrogen-peroxides and developers, chemical application tools, mixing bowls, cotton wool, towels, sanitation and cleaning materials, and recording sheets, the learner must be able to:

- PA0201 Prepare the workstation with proper sterilisation and tool layout
- PA0202 Receive, consult and record findings on record sheet
- PA0203 Complete colour analysis, illustrating the colour design, mixing ratio where applicable and application method on the recording sheet
- PA0204 Prepare the client for colouring of hair (including gowning of the client)
- PA0205 Apply semi/demi colour to hair, adhering to product directions (using a variety of techniques)
- PA0206 Monitor progress during development time
- PA0207 Emulsify per product directions and effectively remove colour
- PA0208 Review result and remediate where required
- PA0209 Finalise the colour service
- PA0210 Perform sanitation, cleaning and housekeeping on the workstation and basin

Applied Knowledge

- AK0201 Principles of colour, specifically colour wheel, international colour chart and underlying pigment, hydrogen-peroxides and developers
- AK0202 Analysis techniques and processes
- AK0203 Formulation and mixing procedures
- AK0204 Product knowledge
- AK0205 Application and removal techniques
- AK0206 After care

Internal Assessment Criteria

- IAC0201 Professional conduct is demonstrated when dealing with clients
- IAC0202 Client care and protection are performed to an acceptable standard
- IAC0203 Health, safety and environmental protection standards are upheld throughout the service
- IAC0204 Analysis of situation
- IAC0205 Formulation and mixing procedures
- IAC0206 Application and removal of product and appropriate techniques
- IAC0207 Emulsification and removal of colour
- IAC0208 Final result meets expectation
- IAC0209 Tools are handled and utilised correctly
- IAC0210 Service is performed in a viable time

1.2.3. PM-01-PS03: Apply permanent colour to hair

Scope of Practical Skill

Given a workstation, colour chart, hair colouring chemicals; hydrogen-peroxides and developers, chemical application tools, mixing bowls, cotton wool, towels, sanitation and cleaning materials, and recording sheets, the learner must be able to:

- PA0301 Prepare the workstation with proper sterilisation and tool layout
- PA0302 Receive, consult and record findings on record sheet
- PA0303 Complete colour analysis, illustrating the colour design, mixing ratio where applicable and application method on the recording sheet
- PA0304 Prepare the client for colouring of hair (including gowning of the client)

- PA0305 Apply permanent colour to hair, adhering to product directions and using the virgin technique
- PA0306 Apply permanent colour to hair, adhering to product directions and using the re-growth technique
- PA0307 Apply permanent colour to hair, adhering to product directions using the 3-dimensional colouring technique
- PA0308 Monitor progress during development time
- PA0307 Emulsify per product application and directions and effectively remove colour
- PA0308 Review result and remediate where required
- PA0309 Finalise the colour service
- PA0310 Perform sanitation, cleaning and housekeeping on the workstation and basin

Applied Knowledge

- AK0301 Principles of colour, specifically colour wheel, international colour chart and underlying pigment, hydrogen-peroxides and developers
- AK0302 Analysis techniques and processes
- AK0303 Formulation and mixing procedures
- AK0304 Product knowledge
- AK0305 Application and removal techniques
- AK0306 After care

Internal Assessment Criteria

- IAC0301 Professional conduct is demonstrated when dealing with clients
- IAC0302 Client care and protection are performed to an acceptable standard
- IAC0303 Health, safety and environmental protection standards are upheld throughout the service
- IAC0304 Analysis of situation
- IAC0305 Formulation and mixing procedures
- IAC0306 Application and removal of product and appropriate techniques
- IAC0307 Emulsification and removal of colour
- IAC0308 Final result meets expectation
- IAC0309 Tools are handled and utilised correctly

- IAC0310 Service is performed in a viable time

1.2.4. PM-01-PS04: Perform hair lightening service to hair

Scope of Practical Skill

Given a workstation, colour chart, hair colouring chemicals; hydrogen-peroxides and developers, chemical application tools, mixing bowls, cotton wool, towels, sanitation and cleaning materials, and recording sheets, the learner must be able to:

- PA0401 Prepare the workstation with proper sterilisation and tool layout
- PA0402 Receive, consult and record findings on record sheet
- PA0403 Complete colour analysis, illustrating the colour design, mixing ratio where applicable and application method on the recording sheet
- PA0404 Prepare the client for hair lightening (including gowning of the client)
- PA0405 Apply hair lightening product to hair, adhering to product directions (using a variety of methods including foil, cap, fashion trends)
- PA0406 Monitor progress during development time
- PA0407 Remove product according to product directions
- PA0408 Apply toner where appropriate, review result and remediate where required
- PA0409 Finalise the hair-lightening service
- PA0410 Perform sanitation, cleaning and housekeeping on the workstation and basin

Applied Knowledge

- AK0401 Principles of colour, specifically colour wheel, international colour chart and underlying pigment, hydrogen-peroxides and developers
- AK0402 Analysis techniques and processes
- AK0403 Formulation and mixing procedures
- AK0404 Product knowledge
- AK0405 Application and removal techniques
- AK0406 After care

Internal Assessment Criteria

- IAC0401 Professional conduct is demonstrated when dealing with clients
- IAC0402 Client care and protection are performed to an acceptable standard

- IAC0403 Health, safety and environmental protection standards are upheld throughout the service
- IAC0404 Analysis of situation
- IAC0405 Formulation and mixing procedures
- IAC0406 Application and removal of product and appropriate techniques
- IAC0407 Rinsing and removal of colour
- IAC0408 Final result meets expectation
- IAC0409 Tools are handled and utilised correctly
- IAC0410 Service is performed in a viable time

1.2.5. PM-01-PS05: Apply colour corrections to hair

Scope of Practical Skill

Given a workstation, colour chart, hair colouring chemicals; hydrogen-peroxides and developers, chemical application tools, mixing bowls, cotton wool, towels, sanitation and cleaning materials, and recording sheets, the learner must be able to:

- PA0501 Prepare the workstation with proper sterilisation and tool layout, including personal protection equipment
- PA0502 Receive, consult and record findings on record sheet
- PA0503 Complete diagnostic analysis (relating to findings which may include colour bands, use of non-professional colour, pre-pigmentation), mixing ratio where applicable and application method on the recording sheet
- PA0504 Formulate a solution which may include product selection, application method, technique and mixing ratio to resolve findings of diagnostic analysis
- PA0505 Prepare the client for colour correction of hair (including gowning of the client)
- PA0506 Prepare hair for colour correction
- PA0507 Perform colour correction to hair, adhering to product directions
- PA0508 Monitor progress during development time
- PA0509 Emulsify where necessary per product application and directions and effectively remove colour
- PA0510 Review result and remediate where required
- PA0511 Finalise the colour correction service

- PA0512 Perform sanitation, cleaning and housekeeping on the workstation and basin

Applied Knowledge

- AK0501 Principles of colour, specifically colour wheel, international colour chart and underlying pigment, hydrogen-peroxides and developers
- AK0502 Analysis techniques and processes
- AK0503 Colour removal techniques
- AK0504 Formulation and mixing procedures
- AK0505 Product knowledge
- AK0506 Application and removal techniques
- AK0507 After care

Internal Assessment Criteria

- IAC0501 Professional conduct is demonstrated when dealing with clients
- IAC0502 Client care and protection are performed to an acceptable standard
- IAC0503 Health, safety and environmental protection standards are upheld throughout the service
- IAC0504 Analysis of situation
- IAC0505 Formulation and mixing procedures
- IAC0506 Application and removal of product and appropriate techniques
- IAC0507 Emulsification and removal of colour, where necessary
- IAC0508 Final result meets expectation
- IAC0509 Tools are handled and utilised correctly
- IAC0510 Service is performed in a viable time

1.3. Provider Accreditation Requirements for the Practical Skill Module

Physical Requirements:

- Physical training facilities (or if using a hybrid or e-learning model – software or internet platform) conducive to hosting the number of learners comfortably and safely for the duration of this module
- Facilities that meet the minimum requirements for the comfort of learners (ablutions, hand washing facilities, sheltered from the elements etc.) if relevant
- Record keeping systems to capture learner data and issue a statement of results

- The provider must have practical guidebooks with clear instructions on activities (including templates)
- The provider must have workstations, colour charts, hair colouring chemicals; hydrogen-peroxides and developers, chemical application tools, mixing bowls, cotton wool, towels, sanitation and cleaning materials, and recording sheets as stated in the given statements
- The provider must have logbooks to capture learner progress against the practical activities

Human Resource Requirements:

- Facilitator with three years' hairdressing industry experience after successful completion of a relevant trade test, who has the capacity to facilitate occupational learning
- Access to assessors with three years' hairdressing industry experience after successful completion of a relevant trade test, who have the capacity to assess learners
- Access to moderators with three years' hairdressing industry experience after successful completion of a relevant trade test, who have the capacity to moderate the assessment of learners
- Not more than 20 learners per Facilitator

Legal Requirements:

- CIPC registered entity
- SARS Tax compliance pin
- Compliant and current health and safety audit report
- Relevant labour legislation visible in facility or on platform (as required by current legislation)
- POPI policy

1.4. Critical Topics to be Assessed Externally for the Practical Skill Module

- None required

1.5. Exemptions

- None recognised